

RILEY BLACKWELL

Ho Chi Minh City, Vietnam | rileyblackwell88@gmail.com | US Citizen
AI PRODUCT BUILDER | WRITER | COMMUNITY STRATEGIST

PROFILE

AI-native product builder, writer, and community strategist with 12+ years across web products, original editorial work, facilitation, and enterprise operations. Builds useful tools and learning experiences with AI, backed by operational rigor. Has built official fandoms at Marvel Comics, communities for foreigners and local people in Vietnam, and in fashion, gaming, and AI and crypto interests. Hosts regular weekly events where people learn and build with hands-on activities.

CORE CAPABILITIES

AI-assisted full-stack product delivery • Lovable, Codex and Claude Code workflows • Skills, harnesses, evaluations, and iterative loops • Original writing and editorial leadership • AI literacy facilitation • Online and in-person community design

PROFESSIONAL EXPERIENCE

Community Manager / *Life in Dalat community* **Mar 2025 – Present**

- Organized the founding of 13 sub-groups for an in-person community in Vietnam
- The community went from 0-1000+ members in under one year, earning the place as one of the top communities in Vietnam
- Hosting weekly meetups on tech & startups, including one solo-organized hackathon producing 4 new local startups.

AI Product Builder, Writer and Community Strategist / *Kimiya and Independent Practice* **Jan 2022 – Present**

- Built KimiyaMag.com and DalatBuildWeek.com with Lovable, owning product concept, front-end experience, and back-end engineering.
- Built [Jobless](#), a side-questing web app for coordinating small groups; led product concept, interaction design, original writing, and AI-assisted engineering.
- Authored Moving Through Transition for the AI Native, an original book of essays, using a Claude Code workflow with skills, harnesses, evaluations, and iterative loops.

Community Coordinator / *BFF* **Mar 2022 – Aug 2022**

- Led community engagement across Discord, events, content, brand, and partnerships; delivered longform audio spaces for a 270K+ community.
- Hosted two 13-hour audio events with 30+ speakers & 1,000+ attendees; spoke on three NFT NYC panels about community.

Editor in Chief / *ETH Investors Club* **Aug 2024 – Feb 2025**

- Led editorial direction and coached contributors on grammar, structural clarity, tone, and audience-focused writing.
- Shipped three quarterly magazines in both digital and print as Editor while advising page and layout design.
- Used editorial lens to predict stories relevant at launch that shaped the narrative of an industry.

ENTERPRISE AND TECHNICAL LEADERSHIP

Infrastructure Engineer / *Strategic Staffing Solutions at Wells Fargo* **Mar 2020 – Mar 2022**

- Led knowledge transfer for 15 teammates, improving project efficiency by 40%; supported an organization-wide revamp of HR applications and databases in an Agile environment.

Patching Coordinator / *Matlen Silver at Bank of America* **Jul 2019 – Jan 2021**

- Planned monthly patching for 10,000+ Linux and Windows servers, coordinating maintenance windows, reporting for 22 application owners, audits, and documentation.
- Owned patching for a full line of business and trained newly onboarded coordinators on processes, stakeholder communication, and operational reporting.

Network and Infrastructure Operations / *Lowe's Companies* **Jan 2014 – Jul 2019**

- Onboarded 20+ NOC teammates through one-to-one coaching, knowledge-base articles, training documentation, and success metrics; reduced the average learning curve by 20%.
- Coordinated incident resolution and enterprise network operations with engineering, field services, and stakeholders; created standards and status communication.

EARLIER EXPERIENCE AND CREDENTIALS

System Support Engineer, DataChambers (2013) • Tier 2 Technical Support, Time Warner Cable (2011–2012)

Certified ScrumMaster (CSM) • IT coursework, Guilford Technical Community College • General Studies coursework, Forsyth Technical Community College